

GATEWAY CUSTOM EXCHANGE SERVICE - (CES)**TABLE OF CONTENTS**

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GATEWAY CUSTOM EXCHANGE SERVICE (CES)**10. CUSTOM EXCHANGE SERVICE****10.1 Description**

Gateway Custom Exchange Service (CES) is a Centrex service that provides the Customer with multiple individual voice upgrade telephone communications channels, each of which can be used to place or receive one call at a time. Gateway Custom Exchange Service Station Lines are provided for connection of Centrex-compatible, Customer-provided station sets to the public switched telecommunications network.

10.2 General Regulations

10.2.1 Gateway Custom Exchange Service is provided in combination with other Company-provided services.

10.2.2 Gateway Custom Exchange Service is offered as Custom Exchange Service I (CES I) and Custom Exchange Service II (CES II).

10.2.3 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Promotional offerings are intended to be limited duration programs which are beneficial to customers, and are not intended to replace the Company's obligations to seek approval of permanent rates and charges. The company shall notify the director of the Public Utility Division by letter specifying the service(s) offered, terms of the promotion, location and dates of each promotion. Such notice shall be provided 30 days prior to the initial offering of the campaign. Any promotional campaign found not to be in the best interest of the end-user(s) shall be rejected by the Director of the Public Utility Division and returned to the Company with a brief explanation of the reason for the rejection.

10.2.4 Station Line Charges

Custom Exchange Service Station Lines are charged on a monthly basis.

10.2.5 Usage Charges

In central offices where facilities are available for timing of messages, local usage charges for measured service calls apply, as specified under Section 4, Local Exchange Services.

10.2.6 Rates and charges for CES I and CES II apply as outlined under D., following.

10.3 Custom Exchange Service - I (CES)

A. The following call processing features are included in CES I and are provided under control of the common equipment of the central office switching system.

10.3.1 Standard System Features***Full Network Access (Squared System)***

There is no pre-defined limit on the number of exchange access or intercom calls active at any one time.

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GATEWAY CUSTOM EXCHANGE SERVICE (CES)**10. CUSTOM EXCHANGE SERVICE (Continued)****10.3 Custom Exchange Service - I (CES) (Continued)**

- A. The following call processing features are included in CES I and are provided under control of the common equipment of the central office switching system. (Continued)

10.3.1 Standard System Features (Continued)*Direct Inward Dialing*

Arrangement which allows an incoming call to reach a CES station without attendant assistance.

Individual dialing plan

Provides the ability to interpret dialed digits according to customer specific dialing sequences.

Intercom dialing

Permits the customer to dial an access code to reach another CES station without having to dial 7 digits.

*Touch-Tone calling service**Full, Semi, Un-restricted station Capability*

Fully Restricted: Allows only station-to-station (intercom) calling capabilities

Semi-Restricted: Allows access to the exchange network only for local calling.

Unrestricted: Allows access to the exchange network, the toll network or any service accessible by dialing.

Access treatment screening

Stations can be individually allowed or disallowed access to system features.

Attendant capabilities

Attendants may be designated to handle incoming, internal, and other call types with various special telephone consoles.

Centralized attendant services

For multi-location customers, the attendants can be located in only one location.

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GATEWAY CUSTOM EXCHANGE SERVICE (CES)**10. CUSTOM EXCHANGE SERVICE (Continued)****10.3 Custom Exchange Service - I (CES) (Continued)**

- A. The following call processing features are included in CES I and are provided under control of the common equipment of the central office switching system. (Continued)

10.3.1 Standard System Features (Continued)*Flexible night service*

Provides the ability to forward each listed directory number to a unique customer-changeable night directory number.

Automatic Station Message Detail Recording -ASMDR

Provides a record (via printout) of call details (date, time, etc.) on outgoing calls.

10.3.2 Enhanced Control System Feature Package*Auto Route Selection*

Directs outgoing calls to the customer's most preferred available route. If the primary route is busy, the ARS feature automatically tries alternate routes. The customer will preselect a sequence of routes which may include private or public carrier services. A warning tone is provided to indicate the selection of the least preferred route.

Account Code

Permits CES stations and attendants to dial in account code number of eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Authorization Code

Allows different station users to have different calling privileges. Dialing capabilities can be defined and restricted to authorized personnel.

Time of Day Do Not Disturb

Activates Do Not Disturb at particular times. Allows for setting both the time and day for a particular action to occur (for example, the customer wants to have feature "do not disturb" activated at noon on Tues. through Wed.).

Time of Day Routing

Changes routing by time of day.

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GATEWAY CUSTOM EXCHANGE SERVICE (CES)**10. CUSTOM EXCHANGE SERVICE (Continued)****10.3 Custom Exchange Service - I (CES) (Continued)**

- A. The following call processing features are included in CES I and are provided under control of the common equipment of the central office switching system. (Continued)

10.3.2 Enhanced Control System Feature Package (Continued)*Dial Call Waiting*

Provides the ability for originating CES stations to invoke a Call Waiting service on selected intragroup calls.

Priority Ringing

Differentiates incoming calls by signaling the customer with a distinctive ringing pattern.

10.3.3 Optional System Features*Access Circuit - Music on Hold*

Allows customers to optionally provide music, or any other type of customer-provided audio source, to calls on hold.

Access Circuit - Loudspeaker Paging

Allows dial access to subscriber-owned loudspeaker paging equipment. The paged party can be connected to the calling party by dialing an answering code from any station within the subscriber group.

Access Circuit - Pollable SMDR

Provides a record of call details (date, time, etc.) on outgoing calls placed over a customer's private or public facilities on an interactive basis.

Access Circuit - Private Facilities

Allows the customer to have dial access to various types of public and private switching arrangements (i.e. 800-Service Simulated Facility Group, Tie Trunk Access, Common Control Switching Arrangement Access, etc.), provided by a subscriber dialed access code.

Auto Attendant Capabilities

Automatically answers listed number calls, and play back options to the caller. One typical option is "dial 1 for sales, dial 2 for help desk, if you know the extension dial it now, etc.

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GATEWAY CUSTOM EXCHANGE SERVICE (CES)**10. CUSTOM EXCHANGE SERVICE (Continued)****10.3 Custom Exchange Service - I (CES) (Continued)**

- A. The following call processing features are included in CES I and are provided under control of the common equipment of the central office switching system. (Continued)

10.3.3 Optional System Features (Continued)*Six-Way Conference Circuit*

Allows a station user to initiate a conference call. A total of five conferees can be added to the conference in addition to the originator. The customer may order more than one conference circuit.

- B. The following features are available with each CES I line located at a designated customer primary location. Where facilities and operating conditions exist, features of a CES I system may be extended to stations of the same system located at customer secondary locations.

10.3.1 Standard Features*Individual Telephone Number*

Each station line has its own telephone number.

Individual Access Screening

Each station is assigned its own access treatment code for call screening.

Single Digit Dialing

Permits a station user to reach selected lines or other internal facilities for special customer services by dialing a single-digit code.

Hot Line Stations

Automatically calls a pre-selected station when the Hot Line station goes off hook.

Touch-Tone

All station lines are equipped for Touch-Tone dialing

Call Hold

Allows a station user to hold any call in progress, thereby freeing the line for the purpose of originating another call or answering a waiting call.

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GATEWAY CUSTOM EXCHANGE SERVICE (CES)**10. CUSTOM EXCHANGE SERVICE (Continued)****10.3 Custom Exchange Service - I (CES) (Continued)**

- B. The following features are available with each CES I line located at a designated customer primary location. Where facilities and operating conditions exist, features of a CES I system may be extended to stations of the same system located at customer secondary locations. (Continued)

10.3.1 Standard Features (Continued)***3-Way Calling***

Allows a station in the talking state to add a third party to the call. To add a third party to the call, the 3-Way Calling subscriber flashes the switchhook once to place the other party on hold, receives a dial tone, dials the telephone number of the third party, and then flashes the switchhook again to establish the three-way connection.

Call Forwarding - Variable**(1) (Limited)**

When this feature is activated by a station line user or the attendant, incoming calls to the activated station line or attendant position will be automatically routed to any other selected station line, within the same CES system, or to the attendant position. The attendant may also activate this feature for a station line user.

(2) (Unlimited)

The same as Call Forwarding Variable Limited except that incoming calls may be automatically routed to a telephone number outside the CES system or to station lines within the same CES system. The attendant may not activate this feature to a telephone number outside the CES system for a station line user. Calls forwarded outside the CES system are subject to the appropriate charges for local and toll messages.

Call Forwarding - Busy

Allows incoming calls to a busy station to be routed to a preselected station line, attendant, or voice mail system within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forwarding - Don't Answer

Allows incoming calls to be automatically routed to a preselected station line, attendant, or voice mail system in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

GATEWAY CUSTOM EXCHANGE SERVICE (CES)**10. CUSTOM EXCHANGE SERVICE (Continued)****10.3 Custom Exchange Service - I (CES) (Continued)**

- B. The following features are available with each CES I line located at a designated customer primary location. Where facilities and operating conditions exist, features of a CES I system may be extended to stations of the same system located at customer secondary locations. (Continued)

10.3.1 Standard Features (Continued)*Remote Activation of Call Forwarding*

Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-Tone phone.

Hunting

Routes a call to an idle station line in a prearranged group when the called station line is busy.

Call Park

Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing the feature code and the line number against which the call is parked.

Call Pickup

Allows a station line to answer incoming calls to another station line within a defined pickup group. Call pickup is provided on individual station lines within a customer group.

Call Transfer

Allows a station line user to transfer any established call to another station line inside or outside the customer group without the assistance of the attendant.

Auto Recall (intra-group)

Permits the station user to have calls automatically redialed, within a defined group within the CES system, when the first attempt reaches a busy.

Customer Changeable Speed Calling

Allows a user to establish a speed calling list, each of which is associated with a unique 2-digit speed calling code. Initial entry and changing of a speed calling list are directly input from the user.

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GATEWAY CUSTOM EXCHANGE SERVICE (CES)**10. CUSTOM EXCHANGE SERVICE (Continued)****10.3 Custom Exchange Service - I (CES) (Continued)**

- B. The following features are available with each CES I line located at a designated customer primary location. Where facilities and operating conditions exist, features of a CES I system may be extended to stations of the same system located at customer secondary locations. (Continued)

10.3.2 Optional Bundle*Automatic Callback - Outside*

Allows a station user who encounters a busy condition to be automatically called back when the called line becomes idle.

Automatic Recall - Outside

Automatically redials the last incoming call.

Caller ID - Outside

Provides the station user with the telephone number of the calling party before answering the phone.

Call Trace

Allows the station user to dial a code to automatically request a record of the caller's origination telephone number, the date and time of the call. The information is disclosed only to a law enforcement agency for investigation purposes.

10.3.3 Premium Bundle*Selective Call Acceptance - Outside*

Allows you to create a list of telephone numbers from which you are willing to accept calls. List parameter is 31.

Selective Call Rejection - Outside

Allows you to create a list of telephone numbers from which you do not wish to receive calls. Calls from telephone numbers on your list are sent to an announcement that informs the caller you are not receiving calls at this time. List parameter is 16.

Selective Call Forwarding - Outside

Allows you created a list of "selected" telephone numbers that you want to be forwarded to another number. Calls from the telephone numbers on our list will be forwarded to the number you have designated. List parameter is 16.

Screen List Editing/Selection Control

Allows users to create and modify lists of telephone numbers associated with a directory number. These listed numbers are used to identify calling parties. Interactive recorded announcements are used to guide users in editing screening lists.

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GATEWAY CUSTOM EXCHANGE SERVICE (CES)

10. CUSTOM EXCHANGE SERVICE (Continued)

10.3 Custom Exchange Service - I (CES) (Continued)

C. CES Line Features - [SDN Interface]

Class of service restriction:

Fully Restricted Capability: Allows only station-to-station (intercom) calling capabilities

Semi-Restricted Capability: Allows access to the exchange network for local calls only.

Unrestricted Capability: Allows access to the exchange network, the toll network or any service accessible by dialing.

National ISDN Compatibility

Out of Band (D channel) Signaling

Multiple Call Appearances/Same Number

A directory number that is assigned more than one business set. The business sets that are assigned this directory number are known as a Multiple Appearance call group.

Two Status LEDs per Appearance

Multiple Telephone Number Coverage

One station line can answer calls to many telephone numbers.

Coverage for Analog or ISDN sets

One ISDN station line can observe the state (busy or idle) of other station lines, whether analog or ISDN.

Simultaneous Voice/Data/Signaling

Voice, data, and signaling happens simultaneously without interruption or interference.

Multi-point ISDN Line

Allows up to 8 separate devices to be connected to one ISDN station line.

Voice/Data Protection

Prevents data calls from being interrupted by call waiting tones, testing or busy verification attempts.

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GATEWAY CUSTOM EXCHANGE SERVICE (CES)

10. CUSTOM EXCHANGE SERVICE (Continued)

10.4 CUSTOM EXCHANGE SERVICE II - (CES II)

- A. The following call processing features are included in CES II and are provided under control of the common equipment of the central office switching system.

10.4.1 Standard System Features

Virtual Network Access Circuits (Trunked)

Exchange access is restricted to a user-specified total number of active calls (access paths).

Individually Billed Access Paths

Billing is determined by the total number of access paths specified.

Direct Inward Dialing

Arrangement which allows an incoming call to reach a CES station line without attendant assistance.

Individual dialing plan

Provides the ability to interpret dialed digits according to customer specific dialing sequences.

Intercom dialing

Permits the customer to dial an access code to reach another CES station without having to dial 7 digits.

Touch-Tone calling service

Full, Semi, Un-restricted Capability

Fully Restricted: Allows only station-to-station (intercom) calling capabilities

Semi-Restricted: Allows access to the exchange network for local calling only.

Unrestricted: Allows access to the exchange network, the toll network or any service accessible by dialing.

Access treatment screening

Stations can be individually allowed or disallowed access to system features.

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GATEWAY CUSTOM EXCHANGE SERVICE (CES)**10. CUSTOM EXCHANGE SERVICE (Continued)****10.4 CUSTOM EXCHANGE SERVICE II - (CES II) (Continued)**

- A. The following call processing features are included in CES II and are provided under control of the common equipment of the central office switching system. (Continued)

Attendant capabilities

Attendants may be designated to handle incoming, internal, and other call types with various special telephone consoles.

Centralized attendant services

For multi-location customers, the attendants can be located in only one location.

Flexible night service

Provides the ability to forward each listed directory number to a unique customer-changeable night directory number.

Automatic Station Message Detail Recording -ASMDR

Provides a record (via printout) of call details (date, time, etc.) on outgoing calls.

10.4.2 Enhanced Control Feature Package

See CES I Enhanced Control Feature Package, 10.3, A, 10.3.2, preceding.

10.4.3 Optional Features

See CES I Optional Features, 10.3, A, 10.3.3, preceding

- B. The following features are available with each CES II station located at a designated customer primary location. Where facilities and operating conditions exist, features of a CES II system may be extended to stations of the same system located at customer secondary locations.

10.4.1 Standard Features

See CES I Standard Features, 10.3, B, 10.3.1, preceding

10.4.2 Optional Bundle

See CES I Optional Bundle, 10.3, B, 10.3.2, preceding

10.4.3 Premium Bundle

See CES I Premium Bundle, 10.3, B, 10.3.3, preceding

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GATEWAY CUSTOM EXCHANGE SERVICE (CES)**10. CUSTOM EXCHANGE SERVICE (Continued)****10.4 CUSTOM EXCHANGE SERVICE II - (CES II) (Continued)****C. CES II Station Features - ISDN Interface**

See CES I Station Features-ISDN Interface, 10.3, C, preceding

10.5 RATES AND CHARGES**10.5.1 Payment Plans**

The CES I and CES II payment plan offers the customer two options for payment.

a) Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 1, 2, 3, 4, or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.

b) Month-to-Month Plan

Under this plan the customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

10.5.2 Rates Elements ⁽¹⁾

	Non- Recurring (New)	Non- Recurring (Changes)	Month to Month	1 Year	2 Year	3 Year	4 Year	5 Year
<u>CES I - System Features</u> ⁽²⁾	\$125.00	^{(3) (4)}	\$70.00	\$65.80	\$64.40	\$63.00	\$61.60	\$60.20
<u>Enhanced Control Pkg.</u> ⁽²⁾	\$500.00	⁽⁵⁾	\$35.00	\$32.90	\$32.20	\$31.50	\$30.80	\$30.10
<u>Optional Features</u>								
Access Circuit-Music on Hold ⁽⁶⁾	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit- Loudspeaker Paging ⁽⁶⁾	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35

⁽¹⁾ Service Connection Charges under Section 3, apply in addition to the non-recurring (new/change) charges.⁽²⁾ Non-recurring and monthly rates apply, per system (includes all lines/stations in the system).⁽³⁾ A \$35 non-recurring charge for changes apply to the Individual Dialing Plan and/or Access Treatment Screening features; A \$65 non-recurring charge for changes apply for changes to the ASMDR feature.⁽⁴⁾ See Service Connection Charges, Section 3.⁽⁵⁾ A \$150 non-recurring change charge applies for Auto Route Selection; A \$35 non-recurring change charge applies for Authorization Codes, Time of Day Do Not Disturb, or Time of Day Routing features; A \$25 non-recurring change charge applies for Dial Call Waiting, Priority Ring features.⁽⁶⁾ Non-recurring and monthly rates apply, per arrangement (includes all lines/stations within a predetermined line/station arrangement).

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10. CUSTOM EXCHANGE SERVICE (Continued)

10.5 RATES AND CHARGES (Continued)

10.5.2 Rates Elements (Continued) ⁽¹⁾

	Non- Recurring (New)	Non- Recurring (Changes)	Month to Month	1 Year	2 Year	3 Year	4 Year	5 Year
Access Circuit- Pollable SMDR ⁽²⁾	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit- Pollable Traffic Data ⁽²⁾	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit- Private Facilities ⁽²⁾	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Auto Attendant Capabilities	\$1,000.00	\$100	\$400.00	\$376.00	\$368.00	\$360.00	\$352.00	\$344.00
Six-Way Conference Circuit ⁽²⁾	\$250.00	\$25	\$36.00	\$33.85	\$33.15	\$32.40	\$31.70	\$31.00
CES I - Analog								
Station Line								
Un-restricted	\$30.00	\$25	\$22.00	\$20.70	\$20.25	\$19.80	\$19.35	\$18.90
Semi-restricted	\$30.00	\$25	\$22.00	\$20.70	\$20.25	\$19.80	\$19.35	\$18.90
Fully-restricted	\$30.00	\$25	\$22.00	\$20.70	\$20.25	\$19.80	\$19.35	\$18.90
Optional Bundle ⁽³⁾	N/A	\$25	\$5.50	\$5.15	\$5.05	\$4.95	\$4.85	\$4.75
Premium Bundle ⁽³⁾	N/A	\$35	\$7.50	\$7.05	\$6.90	\$6.75	\$6.60	\$6.45
CES I - ISDN								
Station Line								
Un-restricted	\$45.00	\$35	\$35.25	\$33.15	\$32.45	\$31.75	\$31.00	\$30.30
Semi-restricted	\$45.00	\$35	\$35.25	\$33.15	\$32.45	\$31.75	\$31.00	\$30.30
Fully-restricted	\$45.00	\$35	\$35.25	\$33.15	\$32.45	\$31.75	\$31.00	\$30.30
CES II System								
Features ⁽⁴⁾	\$125.00		\$70.00	\$65.80	\$64.40	\$63.00	\$61.60	\$60.20

⁽¹⁾ Service Connection Charges under Section 3, apply in addition to the non-recurring (new/change) charges.⁽²⁾ Non-recurring and monthly rates apply, per arrangement (includes all lines/stations within a predetermined line/station arrangement).⁽³⁾ Monthly rates apply, per line/station within a system and/or arrangement.⁽⁴⁾ Non-recurring and monthly rates apply, per system (includes all lines/stations in the system).

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GATEWAY CUSTOM EXCHANGE SERVICE (CES)**10. CUSTOM EXCHANGE SERVICE (Continued)****10.5 RATES AND CHARGES (Continued)****10.5.2 Rates Elements (Continued)⁽¹⁾**

	Non- Recurring (New)	Non- Recurring (Changes)	Month to Month	1 Year	2 Year	3 Year	4 Year	5 Year
Enhanced Control Feature Pkg.⁽²⁾	\$500.00	⁽³⁾	\$35.00	\$32.90	\$32.20	\$31.50	\$30.80	\$30.10
Optional Features		\$65						
Access Circuit-Music on Hold ⁽⁴⁾	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit- Loudspeaker Paging ⁽⁴⁾	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit- Pollable SMDR ⁽⁴⁾	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit- Pollable Traffic Data ⁽⁴⁾	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Access Circuit- Private Facilities ⁽⁴⁾	\$50.00	\$65	\$22.50	\$21.15	\$20.70	\$20.25	\$19.80	\$19.35
Auto Attendant	\$1,000.00	\$100	\$400.00	\$376.00	\$368.00	\$360.00	\$352.00	\$344.00
Six-Way Conference Circuit ⁽⁴⁾	\$250.00	\$25	\$36.00	\$33.85	\$33.15	\$32.40	\$31.70	\$31.00
Virtual Network Access Circuits	N/A	\$25	\$37.60	\$35.35	\$34.60	\$33.85	\$33.10	\$32.35

⁽¹⁾ Service Connection Charges under Section 3, apply in addition to the non-recurring (new/change) charges.⁽²⁾ Non-recurring and monthly charges apply, per system includes all lines/stations in the system).⁽³⁾ A \$150 non-recurring change charge applies for Auto Route Selection; A \$35 non-recurring change charge applies for Authorization Codes, Time of Day Do Not Disturb, or Time of Day Routing features; A \$25 non-recurring change charge applies for Dial Call Waiting, Priority Ringing features.⁽⁴⁾ Non-recurring and monthly rates apply, per arrangement (includes all lines/stations within a predetermined line/station arrangement).

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GATEWAY CUSTOM EXCHANGE SERVICE (CES)**10. CUSTOM EXCHANGE SERVICE (Continued)****10.5 RATES AND CHARGES (Continued)****10.5.2 Rates Elements (Continued) ⁽¹⁾**

	Non- Recurring (New)	Non- Recurring (Changes)	Month to Month	1 Year	2 Year	3 Year	4 Year	5 Year
CES II - Analog								
Station Line								
Un-restricted	\$30	\$25	\$14.00	\$13.15	\$12.90	\$12.60	\$12.30	\$12.05
Semi-restricted	\$30	\$25	\$14.00	\$13.15	\$12.90	\$12.60	\$12.30	\$12.05
Fully-restricted	\$30	\$25	\$14.00	\$13.15	\$12.90	\$12.60	\$12.30	\$12.05
Optional Bundle ⁽²⁾	N/A	\$25	\$5.50	\$5.15	\$5.05	\$4.95	\$4.85	\$4.75
Premium Bundle ⁽²⁾	N/A	\$35	\$7.50	\$7.05	\$6.90	\$6.75	\$6.60	\$6.45
CES II -ISDN								
Station Line								
Un-restricted	\$45	\$35	\$22.40	\$21.10	\$20.60	\$20.15	\$19.70	\$19.25
Semi-restricted	\$45	\$35	\$22.40	\$21.10	\$20.60	\$20.15	\$19.70	\$19.25
Fully-restricted	\$45	\$35	\$22.40	\$21.10	\$20.60	\$20.15	\$19.70	\$19.25

⁽¹⁾ Service Connection Charges under Section 3 apply in addition to the non-recurring (new/change) charges.⁽²⁾ Monthly rates apply, per line, per line/station within a system and/or arrangement

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GATEWAY OMNISERV DIGITAL EXCHANGE SERVICE

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GATEWAY OMNISERV DIGITAL EXCHANGE SERVICE**11. GATEWAY OMNISERV DIGITAL EXCHANGE SERVICE****11.1 Description**

The Company's Omniserv is a digital trunk service providing 1.544 Mbps connection between the customer's compatible PBX and the switched public telephone network or other private and long distance facilities. Omniserv provides 24 voice grade channels on digital facilities which the customer may have allocated among public switched network access, DID and DOD trunks, 800 service, or other applications such as FX lines, OPX lines, dedicated access to long distance carriers.

11.2 Rate Regulation

11.2.1 Dedicated access and private line channels are charged at a flat rate per active channel. Rate elements include a DSI facility charge with muxing. Dedicated channel rate includes the channel termination charge to deliver service to terminating locations. Mileage charges applicable to dedicate service channels are calculated using mileage comparable to those charged by the local exchange carrier using V&H coordinates for the serving wire center of the originating and terminating NPA NXX.

11.2.2 The Company's Omniserv service is available with minimum one-year contract.

11.3 Rate Elements and Pricing

11.3.1 Following are the Non-recurring and Monthly Charges for Omniserv service:

	<u>Non-Recurring</u>	<u>Monthly Charges</u>
a) Omniserv Basic Link	\$850.00	\$300.00
b) Service Channel		
1. Switched		\$22.00
2. Dedicated		
a. Dedicated access or private line channel		\$65.00
c) Channel Mileage		
1. Fixed mileage charge ⁽¹⁾		\$24.00
2. Mileage charge ⁽¹⁾		\$ 2.15

⁽¹⁾ Applies per dedicated channel

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GATEWAY OMNISERV DIGITAL EXCHANGE SERVICE**11. GATEWAY OMNISERV DIGITAL EXCHANGE SERVICE - (Continued)****11.3 Rate Elements and Pricing - (Continued)****11.3.1 Following are the Non-recurring and Monthly Charges for Omniserv service: (Continued)**

	<u>Non-Recurring</u>	<u>Monthly Charges</u>
e) Activation of each channel	N/C	\$15.00

11.4 Discounts and Optional Payment Plans**11.4.1 Two-year contract - 10% Discount on monthly service****11.4.2 Three-year Contract - 15% Discount on monthly service****11.4.3 Five-year Contract - Non-recurring is waived and 25% discount on monthly service.**

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INTEGRATED SERVICE DIGITAL NETWORK - ISDN**12. Integrated Service Digital Network - ISDN****A. Integrated Service Digital Network (ISDN) - Basic Rate Interface (BRI)****12.1 Description**

ISDN-BRI service provides 2B+D switched access to the public switched network for the transmission of circuit switched voice, circuit switched data and packet switched data on an incoming and outgoing basis. It provides a customer with the ability to integrate current voice and data channel services utilizing Gateway S1 Basic Business Line Service

Circuit Switched Voice provides the ability to originate and receive switched voice calls over a 64 Kbps channel.

Circuit Switched Data provides the ability to originate and receive circuit switched data calls over a 64 Kbps channel.

BRI lines have two 64Kbps B channels. Each channel can have a separate phone number that can be used as a regular phone line, or the two B channels can be combined to create a single, higher bandwidth channel.

12.2 General Regulations

12.2.1 BRI has one 16 Kbps data or D channel used primarily for signaling and data transmission.

12.2.2 ISDN-BRI is furnished to customers at the rates and charges, following.

12.2.3 Rates and Charges for other optional features are in addition to those for ISDN-BRI service.

12.3 ISDN - BRI Basic Service provides the following standard features:

- a) National ISDN Standard
- b) 2B+D channels
- c) 2B channels support Circuit Switched Voice and/or Circuit Switched Data and one D channel supports signaling and/or Packet Switched Data.
- d) Multi-point DSL

12.3.1 Optional features include:

- a) X.25 on D channel
- b) 56/64 Kbps X.25 on B channel

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INTEGRATED SERVICE DIGITAL NETWORK - ISDN**12. Integrated Service Digital Network - ISDN - (Continued)****A. Integrated Service Digital Network (ISDN) - Basic Rate Interface (BRI) - (Continued)****12.4 ISDN -BRI for Home Office. Small Business is available with the following standard features:**

- a) 2B+D Channel
- b) National ISDN Standard
- c) 56/64/112/128 Kbps Dialed Data
- d) Simultaneous Voice-Data Calling
- e) Call Forwarding - Variable (1)
- f) Call Forwarding - Busy (1)
- g) Call Forwarding - Don't Answer (1)
- h) Touch-Tone
- i) Voice-Data Protection ⁽¹⁾
- j) 3-Way Conference Calling (1)
- k) Separate Signaling Channel
- l) Customer changeable Speed Calling (1)
- m) Multi-button Key Set Capability
- n) Multi-point DSL

12.4.1 Optional Features offered with Home Office, Small Business ISDN includes:

- a) Multiple Directory Numbers
- b) X.25 on D Channel
- c) X.25 on B Channel

12.4.2 Security Package offered with Home Office, Small Business ISDN includes:

- a) Call Forwarding - Variable
- b) Remote Activation of Call Forwarding
- c) Call Trace

B. Integrated Service Digital Network (ISDN) - Primary Rate Interface (PRI)**12.1 Description**

ISDN-PRI service provides 23B+D (twenty three 64 Kbps B channels and a 64 Kbps data channel) access on a DSX-1 interface.

⁽¹⁾ Refer to Section 1, Definitions

INTEGRATED SERVICE DIGITAL NETWORK - ISDN**12. Integrated Service Digital Network - ISDN - (Continued)****B. Integrated Service Digital Network (ISDN) - Primary Rate Interface (PRI) - (Continued)****12.2 Efficiency Package for ISDN -PRI includes:**

- a) Non-Facility Associated signaling
- b) D-Channel Backup
- c) Associated 24 Channel PRI

C. Payment Plans

12.1 The ISDN-BRI and ISDN-PRI payment plan offers the customer two options for payment, as follows:

12.1.1 Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 1, 2, 3, 4, or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.

12.1.2. Month-to-Month Plan

Under this plan the customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

D. The following rates apply: ⁽³⁾

	Non Recurring	Non- Recurring (Changes) ⁽⁴⁾	Month to Month	1 Year	2 Year	3 Year	4 Year	5 Year
ISDN-BRI Data Only ⁽¹⁾								
Measured ⁽²⁾	\$85.00	\$20.00	\$40.00	\$37.60	\$36.80	\$36.00	\$35.20	\$34.40
Flat Rate	\$85.00	\$20.00	\$75.00	\$70.50	\$69.00	\$67.50	\$66.00	\$64.50
Optional Features								
X.25 (D chnl) ⁽¹⁾	\$20.00	\$150.00	\$5.00	\$4.70	\$4.60	\$4.50	\$4.40	\$4.30
56/64 Kbps X.25 (B chnl) ⁽¹⁾	\$150.00	\$65.00	\$35.00	\$32.90	\$32.20	\$31.50	\$30.80	\$30.10

⁽³⁾ Service Connection Charges apply, as specified in Section 3, Service Connection Charges

⁽¹⁾ Non-recurring and monthly rates apply, per line

⁽⁴⁾ A \$35 non-recurring change charge applies for 2B+D on U Interface feature.

⁽²⁾ Usage rates apply, as specified in Section 4, Local Exchange Services

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INTEGRATED SERVICE DIGITAL NETWORK - ISDN

D. The following rates apply: (Continued) ⁽³⁾

	Non Recurring	Non- Recurring (Changes)	Month to Month	1 Year	2 Year	3 Year	4 Year	5 Year
Home Ofc. Sm Bus-ISDN-BRI		(4)						
Measured ⁽²⁾	\$85.00		\$52.00	\$48.90	\$47.85	\$46.80	\$45.80	\$44.75
Flat Rate	\$85.00		\$80.00	\$75.20	\$73.60	\$72.00	\$70.40	\$68.80
Optional Features Multiple Directory Numbers	\$15.00	\$25.00	\$1.00	\$.95	\$.95	\$.90	\$.90	\$.90
X.25 (D chnl) ⁽¹⁾	\$20.00	\$35.00	\$5.00	\$4.70	\$4.60	\$4.50	\$4.40	\$4.30
X.25 (B chnl) ⁽¹⁾	\$150.00	\$35.00	\$35.00	\$32.90	\$32.20	\$31.50	\$30.80	\$30.10
Security Package ⁽¹⁾	N/C	\$25.00	\$3.50	\$3.30	\$3.25	\$3.15	\$3.10	\$3.00
ISDN-PRI								
Data Only								
Measured ⁽²⁾	\$3,000.00		\$425.00	\$399.50	\$391.00	\$382.50	\$374.00	\$365.50
Flat Rate	\$3,000.00		\$1,750.00	\$1,645.00	\$1,610.00	\$1,575.00	\$1,540.00	\$1,505.00
Efficiency Package ⁽¹⁾	\$ 180.00	\$35.00	\$225.00	\$211.50	\$207.00	\$202.50	\$198.00	\$193.50

⁽³⁾ Service Connection Charges apply, as specified in Section 3, Service Connection Charges⁽⁴⁾ A \$35 non-recurring change charge applies for Multi Button Key Set Capability feature.⁽²⁾ Usage rates apply, as specified in Section 4, Local Exchange Services. A usage package must be selected.⁽¹⁾ Non-recurring and monthly rates apply, per line

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